

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Nursing Home Name	City	Survey Date
LINCOLN HAVEN NURSING & REHAB COMMUNITY	LINCOLN	01/11/2012
PORTAGEPOINTE	HANCOCK	01/11/2012
BISHOP NOA HOME FOR SENIOR CITIZENS	ESCANABA	01/05/2012
IRON CO MEDICAL CARE FACILITY	CRYSTAL FALLS	12/21/2011
MEDILODGE OF HILLMAN	HILLMAN	12/21/2011
TENDER CARE ALPENA	ALPENA	12/20/2011
SAGINAW GERIATRICS HOME	SAGINAW	12/20/2011
CAMBRIDGE SOUTH HEALTHCARE CTR	BEVERLY HILLS	12/19/2011
CAMBRIDGE SOUTH HEALTHCARE CTR	BEVERLY HILLS	12/19/2011
CAMBRIDGE SOUTH HEALTHCARE CTR	BEVERLY HILLS	12/19/2011
HEARTLAND HEALTH CARE CENTER-DEARBORN HEIGHTS	DEARBORN HEIGHTS	12/12/2011
CANTERBURY-ON-THE-LAKE	WATERFORD	12/09/2011
SUPERIOR WOODS HEALTHCARE CENTER	YPSILANTI	12/08/2011
MARQUETTE COUNTY MEDICAL CARE FACILITY	ISHPEMING	12/06/2011
MEDILODGE OF SOUTHFIELD, INC	SOUTHFIELD	12/01/2011
TENDER CARE OF LUDINGTON	LUDINGTON	12/01/2011
CASS COUNTY MEDICAL CARE FACIL	CASSOPOLIS	11/30/2011
TENDER CARE CLARE	CLARE	11/29/2011

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Based on Nursing Home Compare - Complaint Deficiency

Deficiency	Scope
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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LAHSER HILLS CARE CENTRE	SOUTHFIELD	11/29/2011
MEDILODGE OF TAYLOR, INC	TAYLOR	11/18/2011
MEDILODGE OF TAYLOR, INC	TAYLOR	11/18/2011
WHITEHILLS HEALTH CARE CENTER	EAST LANSING	11/17/2011
SHELBY NURSING CENTER	SHELBY TOWNSHIP	11/16/2011
SHELBY NURSING CENTER	SHELBY TOWNSHIP	11/16/2011
BOULEVARD HEALTH CENTER	ROCHESTER HILLS	11/10/2011
TENDER CARE KALAMAZOO	KALAMAZOO	11/09/2011
TENDER CARE KALAMAZOO	KALAMAZOO	11/09/2011
EVANGELICAL HOME STERLING HEIGHTS	STERLING HEIGHTS	11/07/2011
TENDER CARE MARSHALL	MARSHALL	11/04/2011
HEARTLAND HEALTH CARE CENTER- FOSTRIAN	FLUSHING	11/03/2011
BORGESS GARDENS	KALAMAZOO	11/03/2011
JOSEPHSON NURSING HOME	IRONWOOD	11/02/2011
HEARTLAND HEALTH CARE CENTER- CANTON	CANTON	11/01/2011
WHITEHILLS HEALTH CARE CENTER	EAST LANSING	10/31/2011
SAGINAW SENIOR CARE AND REHAB CENTER, L L C	SAGINAW	10/27/2011

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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that residents are safe from serious medication errors.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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CENTER, L L C		
MEDILODGE OF MONROE, L L C	MONROE	10/27/2011
MEDILODGE OF SOUTHFIELD, INC	SOUTHFIELD	10/26/2011
GRAND BLANC REHABILITATION & NURSING CENTER	GRAND BLANC	10/20/2011
LAKE ORION NURSING CENTER	LAKE ORION	10/17/2011
NORTH OTTAWA CARE CENTER	SPRING LAKE	10/14/2011
MEDILODGE OF SOUTHFIELD, INC	SOUTHFIELD	10/06/2011
LUTHERAN HOME	FRANKENMUTH	10/05/2011
REGENCY HEALTHCARE CENTRE	TAYLOR	10/05/2011
REGENCY HEALTHCARE CENTRE	TAYLOR	10/05/2011
THE LODGE AT MAPLECREEK	GRAND RAPIDS	10/04/2011
THE SPRINGS AT THE FOUNTAINS	KALAMAZOO	10/04/2011
SHELBY NURSING CENTER	SHELBY TOWNSHIP	10/03/2011
BROOKHAVEN MEDICAL CARE FACILI	MUSKEGON	09/27/2011
BROOKHAVEN MEDICAL CARE FACILI	MUSKEGON	09/27/2011
WESTWOOD NURSING CENTER	DETROIT	09/27/2011
LAURELS OF CARSON CITY	CARSON CITY	09/20/2011
GRAND BLANC REHABILITATION & NURSING CENTER	GRAND BLANC	09/19/2011
MARTHA T BERRY MEDICAL CARE FACILITY	MOUNT CLEMENS	09/14/2011

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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that residents are safe from serious medication errors.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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TENDERCARE GAYLORD	GAYLORD	09/14/2011
MANOR OF SOUTHGATE SKILLED NURSING & REHAB	SOUTHGATE	09/09/2011
MAGNUMCARE OF MONROE	MONROE	09/08/2011
OVID HEALTHCARE CENTER	OVID	09/02/2011
BROOKHAVEN MEDICAL CARE FACILI	MUSKEGON	08/31/2011
TENDERCARE OF LUDINGTON	LUDINGTON	08/31/2011
TENDERCARE OF LUDINGTON	LUDINGTON	08/31/2011
BRITTANY MANOR	MIDLAND	08/29/2011
MAPLE WOODS MANOR	CLIO	08/25/2011
HEARTLAND HEALTH CARE CENTER-UNIVERSITY	LIVONIA	08/15/2011
BLOOMFIELD ORCHARD VILLA	WEST BLOOMFIELD	08/15/2011
BORTZ HEALTH CARE OF WARREN	WARREN	08/10/2011
GRAND BLANC REHABILITATION & NURSING CENTER	GRAND BLANC	08/02/2011
HILLCREST NURSING AND REHABILITATION COMMUNITY	NORTH MUSKEGON	07/29/2011
HILLCREST NURSING AND REHABILITATION COMMUNITY	NORTH MUSKEGON	07/29/2011
LAKELAND CENTER (THE)	SOUTHFIELD	07/21/2011
HEALTHSOURCE SAGINAW, INC	SAGINAW	07/20/2011

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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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FOUR SEASONS NURSING CENTER OF WESTLAND	WESTLAND	07/20/2011
SOUTH LYON SENIOR CARE AND REHAB CENTER, L L C	SOUTH LYON	07/14/2011
CARETEL INNS OF LINDEN	LINDEN	07/13/2011
MEADOW BROOK MEDICAL CARE FACILITY	BELLAIRE	07/12/2011
HEARTLAND HEALTH CARE CENTER-FOSTRIAN	FLUSHING	07/12/2011
SANCTUARY AT THE PARK	MUSKEGON	07/12/2011
BRONSON NURSING AND REHABILITATION CENTER	LAWTON	07/07/2011
SAGINAW GERIATRICS HOME	SAGINAW	07/06/2011
AUTUMNWOOD OF DECKERVILLE	DECKERVILLE	07/06/2011
GENESYS CONVALESCENT CTR-GRAND	GRAND BLANC	07/05/2011
GENESYS CONVALESCENT CTR-GRAND	GRAND BLANC	07/05/2011
PINE RIVER HEALTHCARE CENTER	SAINT LOUIS	07/01/2011
TUSCOLA COUNTY MEDICAL CARE FACILITY	CARO	06/29/2011
HEARTLAND HEALTH CARE CENTER-JACKSON	JACKSON	06/27/2011
CAMBRIDGE EAST HEALTHCARE CENT	MADISON HEIGHTS	06/27/2011
MEDILODGE OF MILFORD	MILFORD	06/27/2011
LAKE WOODS NURSING & REHABILITATION CENTER	MUSKEGON	06/22/2011

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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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CENTER		
CLARKSTON SPECIALTY HEALTHCARE CENTER	CLARKSTON	06/22/2011
CLARKSTON SPECIALTY HEALTHCARE CENTER	CLARKSTON	06/22/2011
HEARTLAND HEALTH CARE CENTER-KALAMAZOO	KALAMAZOO	06/17/2011
HEALTHSOURCE SAGINAW, INC	SAGINAW	06/17/2011
NORTH WOODS NURSING CENTER	FARWELL	06/16/2011
SANCTUARY AT MCAULEY	MUSKEGON	06/15/2011
MATHER NURSING CENTER	ISHPEMING	06/15/2011
MERCY MEMORIAL NURSING CENTER	MONROE	06/15/2011
THE OAKS AT NORTHPOINTE WOODS	BATTLE CREEK	06/10/2011
METRON OF GREENVILLE	GREENVILLE	06/07/2011
ARBOR MANOR CARE CENTER	SPRING ARBOR	06/06/2011
THE LODGE AT MAPLECREEK	GRAND RAPIDS	06/06/2011
ROUBAL CARE AND REHAB CENTER	STEPHENSON	06/06/2011
ROUBAL CARE AND REHAB CENTER	STEPHENSON	06/06/2011
BOULEVARD MANOR, LLC	DETROIT	06/03/2011
GRANDVUE MEDICAL CARE FACILITY	EAST JORDAN	06/02/2011
TENDER CARE OF WESTWOOD	KALAMAZOO	06/02/2011
LUTHERAN HOME LIVONIA	LIVONIA	05/31/2011

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Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident's nutritional needs were met.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that residents are safe from serious medication errors.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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BEACONSHIRE NURSING CENTRE	DETROIT	05/26/2011
BORTZ HEALTH CARE OF WARREN	WARREN	05/25/2011
GOGEBIC MEDICAL CARE FACILITY	WAKEFIELD	05/24/2011
SANCTUARY AT FRASER VILLA	FRASER	05/13/2011
IMPERIAL HEALTHCARE CENTRE	DEARBORN HEIGHTS	05/13/2011
ROMEO CONTINUING CARE, INC	ROMEO	05/13/2011
SPECTRUM HEALTH REHAB & NSG CTRS- KELSEY HOSPITAL	LAKEVIEW	05/10/2011
SPECTRUM HEALTH REHAB & NSG CTRS- KELSEY HOSPITAL	LAKEVIEW	05/10/2011
HEARTLAND HEALTH CARE CENTER- GEORGIAN BLOOMFIELD	BLOOMFIELD HILLS	05/06/2011
LAHSER HILLS CARE CENTRE	SOUTHFIELD	05/06/2011
MANISTEE COUNTY MEDICAL CARE FACILITY	MANISTEE	05/04/2011
HILLCREST NURSING AND REHABILITATION COMMUNITY	NORTH MUSKEGON	05/02/2011
HEARTLAND HEALTH CARE CENTER- BRIARWOOD	FLINT	04/29/2011
LAURELS OF SANDY CREEK (THE)	WAYLAND	04/28/2011
LAURELS OF SANDY CREEK (THE)	WAYLAND	04/28/2011
LAURELS OF SANDY CREEK (THE)	WAYLAND	04/28/2011

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Make sure that a resident does not become withdrawn, angry or depressed if these problems did not exist before.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that follow each resident's written care plan.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Make sure that each resident's nutritional needs were met.	Isolated

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RIVERVIEW HEALTH AND REHAB CENTER NORTH	DETROIT	04/27/2011
GRAND OAKS NURSING CENTER	BALDWIN	04/27/2011
GRAND OAKS NURSING CENTER	BALDWIN	04/27/2011
QUALICARE NURSING HOME	DETROIT	04/26/2011
AMBASSADOR NURSING AND REHABILITATION CENTER	DETROIT	04/18/2011
BAY BLUFFS-EMMET CO MED CARE FAC	HARBOR SPRINGS	04/14/2011
BORTZ HEALTH CARE OF OAKLAND	ORION	04/13/2011
TENDER CARE HEALTH & REHAB CENTER OF HOLLAND	HOLLAND	04/13/2011
HEARTLAND OF HOLLAND	HOLLAND	04/11/2011
TENDER CARE MIDLAND	MIDLAND	04/11/2011
TENDER CARE MIDLAND	MIDLAND	04/11/2011
ABERDEEN REHABILITATION AND SKILLED NURSING CENTER	TRENTON	04/07/2011
MEDI LODGE OF STERLING, L L C	STERLING	04/06/2011
BOULEVARD HEALTH CENTER	ROCHESTER HILLS	04/04/2011
TENDER CARE MIDLAND	MIDLAND	03/31/2011
LAURELS OF KENT (THE)	LOWELL	03/30/2011
LAURELS OF KENT (THE)	LOWELL	03/30/2011

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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that residents are safe from serious medication errors.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Make sure that each resident's nutritional needs were met.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Choose a doctor to be the medical director.	Pattern

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WOODWARD HILLS NURSING CENTER	BLOOMFIELD HILLS	03/30/2011
HAROLD AND GRACE UPJOHN COMMUN	KALAMAZOO	03/29/2011
LAKELAND SPECIALTY HOSPITAL AT BERRIEN CENTER	BERRIEN CENTER	03/28/2011
LAKELAND SPECIALTY HOSPITAL AT BERRIEN CENTER	BERRIEN CENTER	03/28/2011
FROH COMMUNITY HOME	STURGIS	03/25/2011
CAPITAL AREA HEALTH & REHAB CENTER	LANSING	03/25/2011
TENDER CARE PORTAGE	PORTAGE	03/22/2011
TENDER CARE PORTAGE	PORTAGE	03/22/2011
GENESYS CONVALESCENT CTR-GRAND	GRAND BLANC	03/18/2011
HEARTLAND HEALTH CARE CENTER-BRIARWOOD	FLINT	03/17/2011
IRON CO MEDICAL CARE FACILITY	CRYSTAL FALLS	03/17/2011
IRON CO MEDICAL CARE FACILITY	CRYSTAL FALLS	03/17/2011
TENDER CARE OF LUDINGTON	LUDINGTON	03/17/2011
HEARTLAND HEALTH CARE CENTER-DEARBORN HEIGHTS	DEARBORN HEIGHTS	03/17/2011
LAKELAND CONTINUING CARE CTR-ST JOSEPH	SAINT JOSEPH	03/16/2011
BOTSFORD CONTINUING HEALTH CENTER	FARMINGTON HILLS	03/16/2011

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Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that follow each resident's written care plan.	Isolated
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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MIDMICHIGAN GLADWIN PINES NH	GLADWIN	03/16/2011
BEACONSHIRE NURSING CENTRE	DETROIT	03/15/2011
HEARTLAND-WEST BLOOMFIELD	WEST BLOOMFIELD	03/10/2011
SILVERBROOK MANOR	NILES	03/09/2011
ASHLEY CARE CENTER	ASHLEY	03/09/2011
SAMARITAN MANOR	DETROIT	03/09/2011
WEST OAKS SENIOR CARE & REHAB CENTER	DETROIT	03/08/2011
HOLLAND HOME - BRETON REHABILITATION LIVING CENTRE	GRAND RAPIDS	03/08/2011
HERITAGE MANOR HEALTHCARE CENT	FLINT	03/07/2011
CLARKSTON SPECIALTY HEALTHCARE CENTER	CLARKSTON	03/03/2011
CLARKSTON SPECIALTY HEALTHCARE CENTER	CLARKSTON	03/03/2011
FOUR CHAPLAINS NRSG CARE CTR	WESTLAND	03/03/2011
TENDER CARE CASS CITY	CASS CITY	03/02/2011
MEDILODGE OF YALE, INC	YALE	03/01/2011
MEDILODGE OF YALE, INC	YALE	03/01/2011
METRON OF BIG RAPIDS	BIG RAPIDS	02/28/2011
MACKINAC STRAITS LONG TERM CARE UNIT	SAINT IGNACE	02/23/2011
MACKINAC STRAITS LONG TERM CARE UNIT	SAINT IGNACE	02/23/2011

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Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Train all employees on what to do in an emergency.	Isolated
Set up or keep a group of people to review and ensure quality.	Isolated

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Based on Nursing Home Compare - Complaint Deficiency

THE VILLAGE REHABILITATION AND CARE CENTER	ARMADA	02/23/2011
HEARTLAND HEALTH CARE CENTER-FOSTRIAN	FLUSHING	02/15/2011
LUTHER MANOR NURSING HOME	SAGINAW	02/15/2011
METRON OF LAMONT	LAMONT	02/11/2011
LUTHERAN HOME LIVONIA	LIVONIA	02/11/2011
HOWELL CARE CENTER	HOWELL	02/10/2011
HOWELL CARE CENTER	HOWELL	02/10/2011
HEARTLAND-WEST BLOOMFIELD	WEST BLOOMFIELD	02/10/2011
HEARTLAND HEALTH CARE CENTER-JACKSON	JACKSON	02/08/2011
TENDER CARE GAYLORD	GAYLORD	02/07/2011
TENDER CARE GAYLORD	GAYLORD	02/07/2011
TENDER CARE GAYLORD	GAYLORD	02/07/2011
OAKPOINTE SENIOR CARE AND REHAB CENTER	DETROIT	02/04/2011
EASTWOOD NURSING CENTER	NEGAUNEE	02/04/2011
CAMBRIDGE SOUTH HEALTHCARE CTR	BEVERLY HILLS	01/27/2011
LAURELS OF KENT (THE)	LOWELL	01/27/2011

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Tell the resident completely about his or her health status.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give professional services that meet a professional standard of quality.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

LAURELS OF KENT (THE)	LOWELL	01/27/2011
HURON CO MED CARE FACILITY	BAD AXE	01/26/2011
REGENCY HEALTHCARE CENTRE	TAYLOR	01/25/2011
WEST BLOOMFIELD NURSING & CONV	WEST BLOOMFIELD	01/24/2011
WESTWOOD NURSING CENTER	DETROIT	01/21/2011
SPECTRUM HEALTH REHAB & NURSING CENTER-FULLER AVE	GRAND RAPIDS	01/18/2011
HEARTLAND HEALTH CARE CENTER-THREE RIVERS	THREE RIVERS	01/14/2011
HEARTLAND HEALTH CARE CENTER-THREE RIVERS	THREE RIVERS	01/14/2011
HEARTLAND HEALTH CARE CENTER-THREE RIVERS	THREE RIVERS	01/14/2011
BORTZ HEALTH CARE ON GREEN LAKE	ORCHARD LAKE	01/07/2011
MANOR OF SOUTHGATE SKILLED NURSING & REHAB	SOUTHGATE	01/04/2011
TENDER CARE HC OF FRANKENMUTH	FRANKENMUTH	01/03/2011
TENDER CARE PORTAGE	PORTAGE	12/28/2010
HEARTLAND-WEST BLOOMFIELD	WEST BLOOMFIELD	12/20/2010
OVID HEALTHCARE CENTER	OVID	12/17/2010
MEDILODGE OF ROCHESTER HILLS, INC	ROCHESTER HILLS	12/14/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give professional services that follow each resident's written care plan.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

REGENCY HEALTHCARE CENTRE	TAYLOR	12/13/2010
HEARTLAND HEALTH CARE CENTER- GREENVIEW	GRAND RAPIDS	12/10/2010
BAY COUNTY MEDICAL CARE FACILITY	ESSEXVILLE	12/09/2010
HEARTLAND HEALTH CARE CENTER- UNIVERSITY	LIVONIA	12/09/2010
HEARTLAND HEALTH CARE CENTER- UNIVERSITY	LIVONIA	12/09/2010
HEARTLAND HEALTH CARE CENTER- UNIVERSITY	LIVONIA	12/09/2010
CHEBOYGAN MEM HOSPITAL LTCU	CHEBOYGAN	12/09/2010
TENDER CARE OF WESTWOOD	KALAMAZOO	12/09/2010
HOPE HEALTHCARE CENTER	WESTLAND	12/06/2010
HOPE HEALTHCARE CENTER	WESTLAND	12/06/2010
TENDER CARE HEALTH & REHAB CENTER OF HOLLAND	HOLLAND	12/06/2010
BROOKCREST	GRANDVILLE	11/30/2010
TENDER CARE PORTAGE	PORTAGE	11/30/2010
MEDI LODGE OF SOUTHFIELD, INC	SOUTHFIELD	11/24/2010
HEARTLAND HEALTH CARE CENTER- SAGINAW	SAGINAW	11/22/2010
MATHER NURSING CENTER	ISHPEMING	11/18/2010
TENDER CARE GAYLORD	GAYLORD	11/17/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Let each resident choose a personal doctor.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

MAGNUMCARE OF SAGINAW, LLC	SAGINAW	11/15/2010
THE LODGE AT MAPLECREEK	GRAND RAPIDS	11/15/2010
SHIAWASSEE COUNTY MED CARE FAC	CORUNNA	11/09/2010
CRANBROOK GERIATRIC VILLAGE	DETROIT	11/09/2010
WHITEHALL HEALTHCARE CENTER OF ANN ARBOR	ANN ARBOR	11/08/2010
ORCHARD GROVE EXTENDED CARE CE	BENTON HARBOR	11/03/2010
ORCHARD GROVE EXTENDED CARE CE	BENTON HARBOR	11/03/2010
FARMINGTON HEALTH CARE CENTER	FARMINGTON	11/01/2010
BOTSFORD CONTINUING HEALTH CENTER	FARMINGTON HILLS	11/01/2010
BOTSFORD CONTINUING HEALTH CENTER	FARMINGTON HILLS	11/01/2010
GILBERT RESIDENCE (THE)	YPSILANTI	11/01/2010
THE SPRINGS AT THE FOUNTAINS	KALAMAZOO	10/29/2010
HEARTLAND HEALTH CARE CENTER-BRIARWOOD	FLINT	10/25/2010
HEARTLAND HEALTH CARE CENTER-ANN ARBOR	ANN ARBOR	10/22/2010
HEARTLAND HEALTH CARE CENTER-ANN ARBOR	ANN ARBOR	10/22/2010
BORTZ HEALTH CARE OF TRAVERSE CITY	TRAVERSE CITY	10/21/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Provide services to meet the needs and preferences of each resident.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

COUNTRYSIDE CARE CENTER	JACKSON	10/21/2010
FAITH HAVEN SENIOR CARE CENTRE	JACKSON	10/20/2010
FAITH HAVEN SENIOR CARE CENTRE	JACKSON	10/20/2010
OKEMOS HEALTH AND REHABILITATION CENTER	OKEMOS	10/20/2010
OKEMOS HEALTH AND REHABILITATION CENTER	OKEMOS	10/20/2010
GOGEBIC MEDICAL CARE FACILITY	WAKEFIELD	10/19/2010
OAKPOINTE SENIOR CARE AND REHAB CENTER	DETROIT	10/19/2010
TENDER CARE HEALTH & REHAB CENTER OF HOLLAND	HOLLAND	10/18/2010
TENDER CARE HEALTH & REHAB CENTER OF HOLLAND	HOLLAND	10/18/2010
HEATHER HILLS CARE CENTER	GRAND RAPIDS	10/15/2010
HEATHER HILLS CARE CENTER	GRAND RAPIDS	10/15/2010
SAMARITAN MANOR	DETROIT	10/12/2010
SAMARITAN MANOR	DETROIT	10/12/2010
WEST OAKS SENIOR CARE & REHAB CENTER	DETROIT	10/11/2010
ST MARY'S NURSING & REHAB CENTER	SAINT CLAIR SHORES	10/07/2010
LAURELS OF SANDY CREEK (THE)	WAYLAND	10/05/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Properly mark drugs and other similar products.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that residents are safe from serious medication errors.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

LAURELS OF SANDY CREEK (THE)	WAYLAND	10/05/2010
LAURELS OF SANDY CREEK (THE)	WAYLAND	10/05/2010
LAURELS OF SANDY CREEK (THE)	WAYLAND	10/05/2010
LAURELS OF SANDY CREEK (THE)	WAYLAND	10/05/2010
MEDILODGE OF PLYMOUTH, INC	PLYMOUTH	09/30/2010
METRON OF FOREST HILLS	GRAND RAPIDS	09/29/2010
METRON OF LAMONT	LAMONT	09/27/2010
MAPLE WOODS MANOR	CLIO	09/24/2010
HURON CO MED CARE FACILITY	BAD AXE	09/22/2010
HEARTLAND HEALTH CARE CENTER- GEORGIAN EAST	GROSSE POINTE WOODS	09/22/2010
HEARTLAND HEALTH CARE CENTER- GEORGIAN EAST	GROSSE POINTE WOODS	09/22/2010
IMPERIAL HEALTHCARE CENTRE	DEARBORN HEIGHTS	09/20/2010
CHESANING NURSING CARE CENTER	CHESANING	09/20/2010
CHESANING NURSING CARE CENTER	CHESANING	09/20/2010
REGENCY HEALTHCARE CENTRE	TAYLOR	09/09/2010
MATHER NURSING CENTER	ISHPEMING	09/09/2010
GRAYLING NURSING & REHAB COMMUNITY	GRAYLING	09/09/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Provide services to meet the needs and preferences of each resident.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

AMBASSADOR NURSING AND REHABILITATION CENTER	DETROIT	09/07/2010
SAMARITAN MANOR	DETROIT	09/02/2010
OVID HEALTHCARE CENTER	OVID	09/01/2010
TENDER CARE HC OF FRANKENMUTH	FRANKENMUTH	08/31/2010
HOPE HEALTHCARE CENTER	WESTLAND	08/30/2010
HOPE HEALTHCARE CENTER	WESTLAND	08/30/2010
HARTFORD NURSING & REHABILITATION CENTER	DETROIT	08/25/2010
MEDI LODGE OF ROCHESTER HILLS, INC	ROCHESTER HILLS	08/23/2010
FOUR SEASONS NURSING CENTER OF WESTLAND	WESTLAND	08/20/2010
MANOR OF SOUTHGATE SKILLED NURSING & REHAB	SOUTHGATE	08/17/2010
MANOR OF SOUTHGATE SKILLED NURSING & REHAB	SOUTHGATE	08/17/2010
HEARTLAND HEALTH CARE CENTER-JACKSON	JACKSON	08/11/2010
HEARTLAND HEALTH CARE CENTER-JACKSON	JACKSON	08/11/2010
LAKELAND CENTER (THE)	SOUTHFIELD	08/11/2010
ST MARY'S NURSING & REHAB CENTER	SAINT CLAIR	08/10/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

	SHORES	
ST MARY'S NURSING & REHAB CENTER	SAINT CLAIR SHORES	08/05/2010
GRACE OF DOUGLAS	DOUGLAS	08/05/2010
HEATHER HILLS CARE CENTER	GRAND RAPIDS	08/05/2010
REGENCY HEALTHCARE CENTRE	TAYLOR	08/04/2010
BEACONSHIRE NURSING CENTRE	DETROIT	08/03/2010
TUSCOLA COUNTY MEDICAL CARE FACILITY	CARO	08/02/2010
WARREN WOODS HEALTH AND REHABILITATION CENTER	WARREN	07/29/2010
MAGNUMCARE OF SAGINAW, LLC	SAGINAW	07/28/2010
MACKINAC STRAITS LONG TERM CARE UNIT	SAINT IGNACE	07/27/2010
HEALTHSOURCE SAGINAW, INC	SAGINAW	07/25/2010
BORTZ HEALTH CARE OF WARREN	WARREN	07/23/2010
RIVERVIEW HEALTH AND REHAB CENTER NORTH	DETROIT	07/23/2010
RIVERVIEW HEALTH AND REHAB CENTER NORTH	DETROIT	07/23/2010
SAGINAW GERIATRICS HOME	SAGINAW	07/15/2010
INN AT FREEDOM VILLAGE, THE	HOLLAND	07/14/2010
MANOR OF NORTHWEST DETROIT SKILLED NURSING AND REH	DETROIT	07/13/2010
REDFORD GERIATRIC VILLAGE	DETROIT	07/12/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

TENDER CARE HEALTH & REHAB CENTER OF HOLLAND	HOLLAND	07/09/2010
OAKPOINTE SENIOR CARE AND REHAB CENTER	DETROIT	07/07/2010
BEACONSHIRE NURSING CENTRE	DETROIT	07/07/2010
SPECTRUM HEALTH REHAB AND NURSING CENTER	GRAND RAPIDS	06/29/2010
COVENTRY HOUSE INN	ST JOSEPH	06/28/2010
LAHSEY HILLS CARE CENTRE	SOUTHFIELD	06/24/2010
MEDILODGE OF RICHMOND	RICHMOND	06/23/2010
ABERDEEN REHABILITATION AND SKILLED NURSING CENTER	TRENTON	06/21/2010
LAKEVIEW EXTENDED CARE AND REHAB	HARBOR BEACH	06/15/2010
MEDILODGE OF PLYMOUTH, INC	PLYMOUTH	06/14/2010
REGENCY AT WHITMORE LAKE	WHITMORE LAKE	06/14/2010
MEDILODGE OF ST CLAIR INC	SAINT CLAIR	06/11/2010
HEARTLAND HEALTH CARE CENTER-PLYMOUTH COURT	PLYMOUTH	06/09/2010
CLINTON-AIRE HEALTHCARE CENTER	CLINTON TOWNSHIP	06/09/2010
SAMARITAN MANOR	DETROIT	06/08/2010
BORTZ HEALTH CARE OF PETOSKEY	PETOSKEY	06/02/2010
MERCY MEMORIAL NURSING CENTER	MONROE	06/02/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

MERCY MEMORIAL NURSING CENTER	MONROE	06/02/2010
HOLLAND HOME - FULTON MANOR	GRAND RAPIDS	06/01/2010
COUNTRYSIDE NURSING AND REHABILITATION COMMUNITY	SOUTH HAVEN	05/28/2010
BROOKCREST	GRANDVILLE	05/19/2010
TENDER CARE CASS CITY	CASS CITY	05/19/2010
TENDER CARE CASS CITY	CASS CITY	05/19/2010
MAGNUM CARE OF SAGINAW, LLC	SAGINAW	05/19/2010
TENDER CARE CLARE	CLARE	05/18/2010
TENDER CARE CLARE	CLARE	05/18/2010
ST ANTHONY NURSING HEALTHCARE	WARREN	05/17/2010
HENRY FORD VILLAGE, INC	DEARBORN	05/14/2010
HENRY FORD VILLAGE, INC	DEARBORN	05/14/2010
ST MARY'S NURSING & REHAB CENTER	SAINT CLAIR SHORES	05/10/2010
BOULEVARD TEMPLE CARE CENTER, LLC	DETROIT	05/10/2010
LIFE CARE CENTER OF PLAINWELL	PLAINWELL	05/04/2010
MANOR OF WAYNE SKILLED NURSING AND REHABILITATION	WAYNE	05/04/2010
AMERICARE CONVALESCENT CTR	DETROIT	05/03/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

HEARTLAND HEALTH CARE CENTER- DEARBORN HEIGHTS	DEARBORN HEIGHTS	04/29/2010
THE MANOR OF FARMINGTON HILLS	FARMINGTON HILLS	04/29/2010
GRAND BLANC REHABILITATION & NURSING CENTER	GRAND BLANC	04/26/2010
BORTZ HEALTH CARE OF YPSILANTI	YPSILANTI	04/23/2010
BOULEVARD HEALTH CENTER	ROCHESTER HILLS	04/16/2010
BOULEVARD HEALTH CENTER	ROCHESTER HILLS	04/16/2010
LAKEPOINTE SENIOR CARE AND REHAB CENTER, L L C	CLINTON TOWNSHIP	04/14/2010
HEARTLAND-WEST BLOOMFIELD	WEST BLOOMFIELD	04/13/2010
REGENCY AT WATERFORD	WATERFORD	04/12/2010
BROOKCREST	GRANDVILLE	04/08/2010
TUSCOLA COUNTY MEDICAL CARE FACILITY	CARO	04/08/2010
FAIRLANE SENIOR CARE AND REHAB CENTER	DETROIT	04/07/2010
HEARTLAND HEALTH CARE CENTER- SAGINAW	SAGINAW	04/06/2010
HEARTLAND HEALTH CARE CENTER- GEORGIAN BLOOMFIELD	BLOOMFIELD HILLS	04/02/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

GEORGIAN BLOOMFIELD	HILLS	
HEARTLAND HEALTH CARE CENTER- GEORGIAN BLOOMFIELD	BLOOMFIELD HILLS	04/02/2010
GRAND BLANC REHABILITATION & NURSING CENTER	GRAND BLANC	04/01/2010
CRANBROOK GERIATRIC VILLAGE	DETROIT	04/01/2010
LAURELS OF MT. PLEASANT (THE)	MOUNT PLEASANT	03/31/2010
APPLEWOOD NURSING CENTER INC	WOODHAVEN	03/22/2010
MEDILODGE OF STERLING, L L C	STERLING	03/19/2010
TENDER CARE HEALTH AND REHABILITATION CTR OF TAYLOR	TAYLOR	03/18/2010
ST MARY'S NURSING & REHAB CENTER	SAINT CLAIR SHORES	03/16/2010
ST MARY'S NURSING & REHAB CENTER	SAINT CLAIR SHORES	03/16/2010
LUTHERAN HOME LIVONIA	LIVONIA	03/15/2010
TENDER CARE MARSHALL	MARSHALL	03/12/2010
ARBOR MANOR CARE CENTER	SPRING ARBOR	03/10/2010
HURON CO MED CARE FACILITY	BAD AXE	03/09/2010
HURON CO MED CARE FACILITY	BAD AXE	03/09/2010
SANCTUARY AT FRASER VILLA	FRASER	03/09/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

FOUR CHAPLAINS NRSG CARE CTR	WESTLAND	03/09/2010
OVID HEALTHCARE CENTER	OVID	03/09/2010
OVID HEALTHCARE CENTER	OVID	03/09/2010
SPECTRUM HEALTH REHAB & NURSING CENTER-FULLER AVE	GRAND RAPIDS	03/08/2010
LAKELAND SPECIALTY HOSPITAL AT BERRIEN CENTER	BERRIEN CENTER	03/08/2010
HEARTLAND HEALTH CARE CENTER- CANTON	CANTON	03/05/2010
MICHIGAN CHRISTIAN HOME	GRAND RAPIDS	03/05/2010
CHRISTIAN CARE NURSING CENTER	MUSKEGON	03/02/2010
HEARTLAND HEALTH CARE CENTER- SAGINAW	SAGINAW	02/24/2010
HEARTLAND HEALTH CARE CENTER- SAGINAW	SAGINAW	02/24/2010
PORTER HILLS HEALTH CENTER	GRAND RAPIDS	02/24/2010
AMBASSADOR NURSING AND REHABILITATION CENTER	DETROIT	02/23/2010
MANOR OF BATTLE CREEK SKILLED NURSING AND REHAB	BATTLE CREEK	02/19/2010
BORTZ HEALTH CARE OF WARREN	WARREN	02/12/2010
SANCTUARY AT ALEXANDER	ROYAL OAK	02/11/2010
THE LODGE AT MAPLECREEK	GRAND RAPIDS	02/11/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

THE LODGE AT MAPLECREEK	GRAND RAPIDS	02/11/2010
THE LODGE AT MAPLECREEK	GRAND RAPIDS	02/11/2010
HEARTLAND HEALTH CARE CENTER-GEORGIAN EAST	GROSSE POINTE WOODS	02/04/2010
HEARTLAND HEALTH CARE CENTER-GEORGIAN EAST	GROSSE POINTE WOODS	02/04/2010
HEARTLAND HEALTH CARE CENTER-FOSTRIAN	FLUSHING	02/01/2010
HEARTLAND HEALTH CARE CENTER-FOSTRIAN	FLUSHING	02/01/2010
CAMELOT HALL CONVALESCENT CTR	LIVONIA	01/22/2010
MARVIN & BETTY DANTO FAMILY HEALTH CARE CENTER	WEST BLOOMFIELD	01/20/2010
TENDER CARE HC OF FRANKENMUTH	FRANKENMUTH	01/19/2010
LUTHERAN HOME LIVONIA	LIVONIA	01/19/2010
MEDILODGE OF ST CLAIR INC	SAINT CLAIR	01/13/2010
METRON OF BIG RAPIDS	BIG RAPIDS	01/12/2010
THORNAPPLE MANOR	HASTINGS	01/11/2010
BROOKHAVEN MEDICAL CARE FACILI	MUSKEGON	01/11/2010
MEDILODGE OF MONTROSE INC	MONTROSE	01/08/2010
CARE AND REHABILITATION CENTER AT GLACIER HILLS (T	ANN ARBOR	01/07/2010
HOWELL CARE CENTER	HOWELL	01/07/2010

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that each resident's nutritional needs were met.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that residents are safe from serious medication errors.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

PINE RIVER HEALTHCARE CENTER	SAINT LOUIS	01/05/2010
HEARTLAND HEALTH CARE CENTER- PLYMOUTH COURT	PLYMOUTH	01/05/2010
PAUL OLIVER MEMORIAL HOSPITAL LTCU	FRANKFORT	01/05/2010
THE CARRIAGE HOUSE OF BAY CITY	BAY CITY	12/28/2009
HOYT NURSING & REHAB CENTRE	SAGINAW	12/16/2009
LOURDES NURSING HOME	WATERFORD	12/15/2009
LOURDES NURSING HOME	WATERFORD	12/15/2009
HEARTLAND HEALTH CARE CENTER-ALLEN PARK	ALLEN PARK	12/14/2009
HICKORY RIDGE OF TEMPERANCE	TEMPERANCE	12/14/2009
CRANBROOK GERIATRIC VILLAGE	DETROIT	12/09/2009
REGENCY HEALTHCARE CENTRE	TAYLOR	12/08/2009
WHITEHALL HEALTHCARE CENTER OF ANN ARBOR	ANN ARBOR	12/08/2009
WHITEHALL HEALTHCARE CENTER OF ANN ARBOR	ANN ARBOR	12/08/2009
TENDER CARE WEST	LANSING	12/07/2009
AUTUMNWOOD OF LIVONIA	LIVONIA	12/07/2009
TRANSITIONAL HEALTH SERVICES OF WAYNE	WAYNE	12/04/2009
TUSCOLA COUNTY MEDICAL CARE FACILITY	CARO	11/24/2009

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Keep all essential equipment working safely.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

TUSCOLA COUNTY MEDICAL CARE FACILITY	CARO	11/24/2009
TUSCOLA COUNTY MEDICAL CARE FACILITY	CARO	11/24/2009
BOULEVARD TEMPLE CARE CENTER, LLC	DETROIT	11/24/2009
MARTHA T BERRY MEDICAL CARE FACILITY	MOUNT CLEMENS	11/20/2009
HEARTLAND HEALTH CARE CENTER-DORVIN	LIVONIA	11/13/2009
SILVERBROOK MANOR	NILES	11/05/2009
SILVERBROOK MANOR	NILES	11/05/2009
DURAND SENIOR CARE AND REHAB CENTER, L L C	DURAND	11/04/2009
FAIRLANE SENIOR CARE AND REHAB CENTER	DETROIT	11/04/2009
REGENCY HEALTHCARE CENTRE	TAYLOR	10/27/2009
HEARTLAND HEALTH CARE CENTER-DEARBORN HEIGHTS	DEARBORN HEIGHTS	10/23/2009
LAKELAND CENTER (THE)	SOUTHFIELD	10/21/2009
AUTUMNWOOD OF LIVONIA	LIVONIA	10/20/2009
AUTUMNWOOD OF LIVONIA	LIVONIA	10/20/2009
AUTUMNWOOD OF LIVONIA	LIVONIA	10/20/2009
TENDER CARE MIDLAND	MIDLAND	10/17/2009
TENDER CARE MIDLAND	MIDLAND	10/17/2009
TENDER CARE MIDLAND	MIDLAND	10/17/2009

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Keep each resident free from drugs that restrain them, unless needed for medical treatment.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that residents are safe from serious medication errors.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly,	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

LAKELAND CONTINUING CARE CTR-ST JOSEPH	SAINT JOSEPH	10/16/2009
GRACE OF DOUGLAS	DOUGLAS	10/16/2009
GRACE OF DOUGLAS	DOUGLAS	10/16/2009
GRACE OF DOUGLAS	DOUGLAS	10/16/2009
MIDMICHIGAN GLADWIN PINES NH	GLADWIN	10/16/2009
MEDILODGE OF ROCHESTER HILLS, INC	ROCHESTER HILLS	10/14/2009
TUSCOLA COUNTY MEDICAL CARE FACILITY	CARO	10/14/2009
REGENCY AT WATERFORD	WATERFORD	10/08/2009
ARBOR MANOR CARE CENTER	SPRING ARBOR	10/02/2009
RESTHAVEN CARE CENTER	HOLLAND	09/29/2009
ASHLEY CARE CENTER	ASHLEY	09/28/2009
SANCTUARY AT THE ABBEY	WARREN	09/25/2009
METRON OF FOREST HILLS	GRAND RAPIDS	09/24/2009
CARETEL INNS OF BRIGHTON	BRIGHTON	09/24/2009
CARE AND REHABILITATION CENTER AT GLACIER HILLS (T	ANN ARBOR	09/23/2009
WARREN WOODS HEALTH AND REHABILITATION CENTER	WARREN	09/23/2009
WARREN WOODS HEALTH AND REHABILITATION CENTER	WARREN	09/23/2009

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

or the resident must be transferred or discharged.

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
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Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
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MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

THE VILLAGE REHABILITATION AND CARE CENTER	ARMADA	09/22/2009
TENDER CARE HEALTH & REHAB CENTER OF HOLLAND	HOLLAND	09/14/2009
HEARTLAND HEALTH CARE CENTER-PLYMOUTH COURT	PLYMOUTH	09/08/2009
TENDER CARE PORTAGE	PORTAGE	09/08/2009
WEST OAKS SENIOR CARE & REHAB CENTER	DETROIT	09/03/2009
HEARTLAND HEALTH CARE CENTER-UNIVERSITY	LIVONIA	09/02/2009
HEARTLAND HEALTH CARE CENTER-UNIVERSITY	LIVONIA	09/02/2009
HOLLAND HOME - RAYBROOK MANOR	GRAND RAPIDS	08/27/2009
HOLLAND HOME - RAYBROOK MANOR	GRAND RAPIDS	08/27/2009
LAKE SHORE HEALTHCARE SKILLED NURSING & SPECIALTY C	DETROIT	08/20/2009
OVID HEALTHCARE CENTER	OVID	08/19/2009
OVID HEALTHCARE CENTER	OVID	08/19/2009
ST JAMES NURSING CENTER	DETROIT	08/18/2009
SAMARITAN MANOR	DETROIT	08/06/2009
SAMARITAN MANOR	DETROIT	08/06/2009
PINECREST MEDICAL CARE FACILITY	POWERS	08/05/2009
HEARTLAND HEALTH CARE CENTER-ANN ARBOR	ANN ARBOR	08/05/2009

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Keep all essential equipment working safely.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Give professional services that meet a professional standard of quality.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

ARBOR		
ASPIRUS ONTONAGON HOSPITAL, INC	ONTONAGON	08/04/2009
ASPIRUS ONTONAGON HOSPITAL, INC	ONTONAGON	08/04/2009
TENDER CARE HEALTH CENTER-MUNISING	MUNISING	08/04/2009
HEARTLAND HEALTH CARE CENTER-KNOLLVIEW	MUSKEGON	08/03/2009
MANOR OF BATTLE CREEK SKILLED NURSING AND REHAB	BATTLE CREEK	07/31/2009
ST FRANCIS HOME	SAGINAW	07/23/2009
MEDI LODGE OF HOWELL	HOWELL	07/23/2009
MEDI LODGE OF HOWELL	HOWELL	07/23/2009
MEDI LODGE OF HOWELL	HOWELL	07/23/2009
FOUNTAIN VIEW OF MONROE	MONROE	07/21/2009
LAHSER HILLS CARE CENTRE	SOUTHFIELD	07/17/2009
LAKELAND CONTINUING CARE CTR-ST JOSEPH	SAINT JOSEPH	07/14/2009
METRON OF GREENVILLE	GREENVILLE	07/14/2009
LUTHERAN HOME	FRANKENMUTH	07/08/2009
HEARTLAND HEALTH CARE CENTER-GRAND RAPIDS	GRAND RAPIDS	06/30/2009

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

OMNI CONTINUING CARE	DETROIT	06/30/2009
OMNI CONTINUING CARE	DETROIT	06/30/2009
SANCTUARY AT MCAULEY	MUSKEGON	06/29/2009
LIFE CARE CENTER OF PLAINWELL	PLAINWELL	06/17/2009
TENDER CARE GAYLORD	GAYLORD	06/05/2009
OAKWOOD REHABILITATION & SKILLED NURSING CTR-DEARB	DEARBORN	06/02/2009
REGENCY HEALTHCARE CENTRE	TAYLOR	05/27/2009
REGENCY AT WHITMORE LAKE	WHITMORE LAKE	05/27/2009
THE SPRINGS AT THE FOUNTAINS	KALAMAZOO	05/26/2009
COUNTRYSIDE NURSING AND REHABILITATION COMMUNITY	SOUTH HAVEN	05/26/2009
WEST WOODS OF NILES	NILES	05/20/2009
REGENCY AT WATERFORD	WATERFORD	05/19/2009
GREENFIELD REHAB AND NURSING CENTER	ROYAL OAK	05/12/2009
LAKEVIEW EXTENDED CARE AND REHAB	HARBOR BEACH	05/07/2009
COUNTRYSIDE CARE CENTER	JACKSON	05/06/2009
BROOKHAVEN MEDICAL CARE FACILI	MUSKEGON	04/28/2009
BROOKHAVEN MEDICAL CARE FACILI	MUSKEGON	04/28/2009
ASHLEY CARE CENTER	ASHLEY	04/28/2009
MEADOW BROOK MEDICAL CARE FACILITY	BELLAIRE	04/17/2009
HOLLAND HOME - FULTON MANOR	GRAND RAPIDS	04/13/2009

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR WOODS HEALTHCARE CENTER	YPSILANTI	04/10/2009
GRAND TRAVERSE PAVILIONS	TRAVERSE CITY	04/08/2009
ST JUDE NURSING CENTER	LIVONIA	04/07/2009
HEARTLAND HEALTH CARE CENTER- GEORGIAN BLOOMFIELD	BLOOMFIELD HILLS	04/02/2009
ST JOSEPH'S HEALTHCARE CENTER	HAMTRAMCK	03/27/2009
OMNI CONTINUING CARE	DETROIT	03/24/2009
ORCHARD CREEK SKILLED NURSING	TRAVERSE CITY	03/11/2009
MACKINAC STRAITS LONG TERM CARE UNIT	SAINT IGNACE	03/04/2009
MARTHA T BERRY MEDICAL CARE FACILITY	MOUNT CLEMENS	03/02/2009
ALTERCARE OF BIG RAPIDS	BIG RAPIDS	02/27/2009
TENDER CARE GAYLORD	GAYLORD	02/26/2009
MAGNUM CARE OF MONROE	MONROE	02/25/2009
BORGESS GARDENS	KALAMAZOO	02/24/2009
MEDI LODGE OF TAYLOR, INC	TAYLOR	02/23/2009
REGENCY AT WATERFORD	WATERFORD	02/19/2009
FOUR SEASONS NURSING CENTER OF WESTLAND	WESTLAND	02/17/2009
RIVERVIEW HEALTH AND REHAB CENTER NORTH	DETROIT	02/13/2009
SPECTRUM HEALTH REHAB AND NURSING CENTER	GRAND RAPIDS	02/12/2009
FOUNTAIN VIEW OF MONROE	MONROE	02/11/2009

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

RIVERVIEW MANOR	THREE RIVERS	02/11/2009
RIVERVIEW MANOR	THREE RIVERS	02/11/2009
BOTSFORD CONTINUING HEALTH CENTER	FARMINGTON HILLS	02/11/2009
GOGEBIC MEDICAL CARE FACILITY	WAKEFIELD	02/03/2009
MEDILODGE OF STERLING HEIGHTS	STERLING HEIGHTS	01/23/2009
MEDILODGE OF STERLING HEIGHTS	STERLING HEIGHTS	01/23/2009
REDFORD GERIATRIC VILLAGE	DETROIT	01/23/2009
THE VILLAGE OF REDFORD, A SENIOR LIVING COMMUNITY	REDFORD	01/22/2009
NORLITE NURSING CENTER	MARQUETTE	01/20/2009
OAKPOINTE SENIOR CARE AND REHAB CENTER	DETROIT	01/13/2009
TENDERCARE HEALTH AND REHABILITATION CTR OF TAYLOR	TAYLOR	01/07/2009
TENDERCARE HEALTH AND REHABILITATION CTR OF TAYLOR	TAYLOR	01/07/2009
LAKELAND CONTINUING CARE CTR-ST JOSEPH	SAINT JOSEPH	12/29/2008
MARWOOD MANOR NURSING HOME	PORT HURON	12/17/2008

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

MIDMICHIGAN GLADWIN PINES NH	GLADWIN	12/16/2008
FATHER MURRAY NURSING AND REHABILITATION CENTRE	CENTER LINE	12/15/2008
FATHER MURRAY NURSING AND REHABILITATION CENTRE	CENTER LINE	12/15/2008
TENDER CARE PORTAGE	PORTAGE	12/11/2008
HILLTOP MANOR HEALTH CARE CENTER	ROSCOMMON	11/26/2008
HEARTLAND HEALTH CARE CENTER-ALLEN PARK	ALLEN PARK	11/17/2008
CASS COUNTY MEDICAL CARE FACIL	CASSOPOLIS	11/13/2008
TENDER CARE HEALTH CENTER-ROGERS CITY	ROGERS CITY	11/06/2008

MI - Complaint Actual Harm by date

Based on Nursing Home Compare - Complaint Deficiency

Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
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Give professional services that meet a professional standard of quality.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
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